

Institute for Advanced Study

Proofpoint® Email Digest

Introduction

The Institute for Advanced Study is currently utilizing Proofpoint Protection Server ® to identify SPAM email. Email is scored by Proofpoint on a 0 to 100 scale. “0” means the message is least likely SPAM, while “100” means the message is very likely SPAM.

When an email scores 99 and above, Proofpoint Protection Server is configured to quarantine the message and keeps it on the server for two weeks. After two weeks the message is deleted from the server.

Email Digest

The emails listed below have been placed in your personal Quarantine since you received your last End User Digest. They will be deleted after 4 weeks. To deliver an e-mail to your inbox, click on Release. To deliver an e-mail to your inbox and add the e-mail sender to your Safe Senders List, click on Safelist. This ensures that no emails from that sender will be blocked in the future. To report messages that are not spam but are reported in the digest, click on Not Spam.

[Request New End User Digest](#) [Request Safe/Blocked Senders List](#) [Manage My Account](#) [Help](#)

Quarantine				Score	From	Subject
View	Release	Safelist	Not Spam	99	chenga.andy@msa.hinet.net	RE: @ Official Update 2008!
View	Release	Safelist	Not Spam	99	chengaijiao@yahoo.co.jp	RE: @ Official Update 2008!
View	Release	Safelist	Not Spam	100	updateservice@suntrust.com	Server Update Services Sun Trust Banks.
View	Release	Safelist	Not Spam	100	kian-tat@stswithuns.com	Fw: Come and See our Newly-opened Discount Shop an...
View	Release	Safelist	Not Spam	100	boylenn@bravotours.com	We have hijacked your baby
View	Release	Safelist	Not Spam	100	customerservice@suntrust.com	Sun Trust Banks Regular Update Alert.
View	Release	Safelist	Not Spam	100	5renee.joyce@pdl.com	glamour watches
View	Release	Safelist	Not Spam	100	Pranitha-ondolees@184systems.com	How to get all the action
View	Release	Safelist	Not Spam	100	administration@suntrust.com	Sun Trust Banks Installation and Upgrade Warning.
View	Release	Safelist	Not Spam	100	07a1aaa1azzzz1zaaaaa@eogn.com	debt programs
View	Release	Safelist	Not Spam	100	Munteanu-tnasserp@lakinspears.com	Paris Hilton to enter Lingerie League draft

Everyday at 7am, Proofpoint Protection Server sends out email digest to all IAS users. Current policy agreed upon by all schools puts the digest into user's SPAM Folder. If an email was incorrectly identified as SPAM and was quarantined, the user can look up the digest and determine the next step.

Options

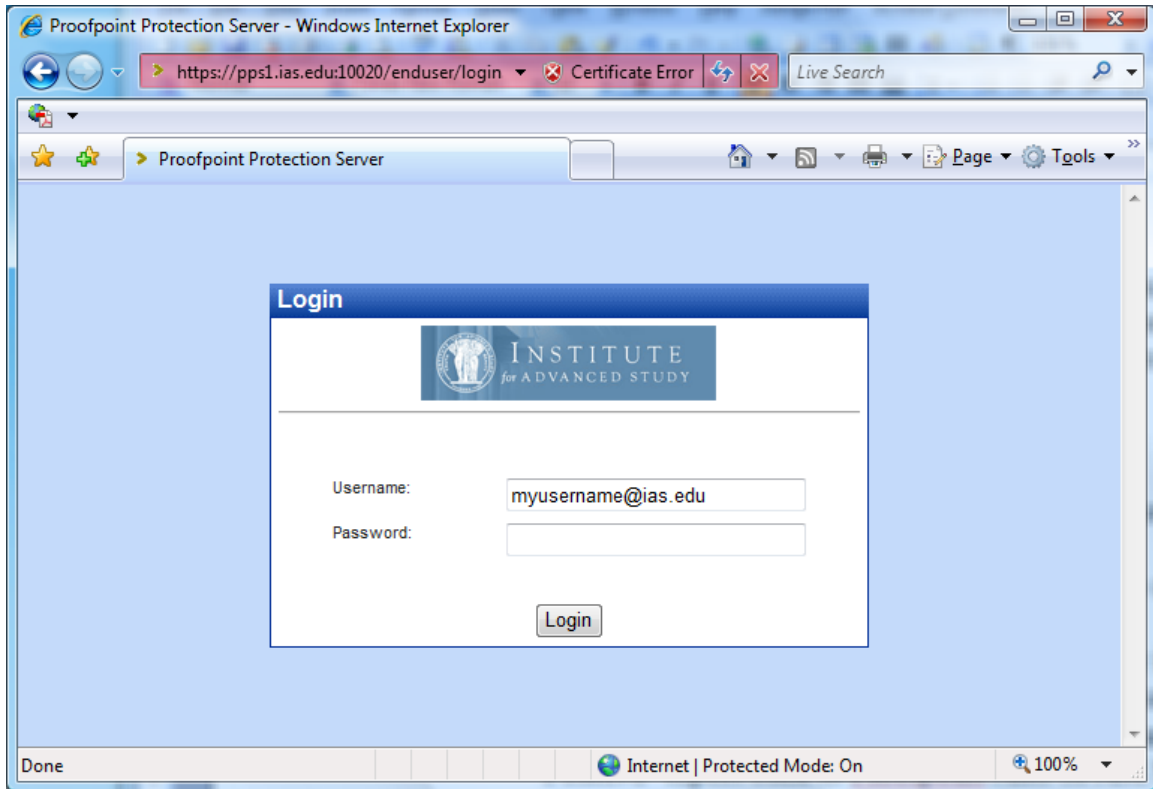
- **View** - To view a quarantined message, a user must have a valid IAS LDAP credential. Login is required.
- **Release** - Click on "Release" if a user wishes to release the quarantined message into email inbox.
- **Safelist** - Click on "Safelist" will put the sender into a white list. From now on, all email from this specific sender will not be quarantined.
- **Not Spam** – Click on "Not Spam" will initiate an automated "Spam False Positive" report back to Proofpoint Anti-SPAM Support Team for analysis.

SPAM False Positive

Occasionally a legitimate email could be incorrectly identified as SPAM by Proofpoint Protection Server. This email is described as a "SPAM False Positive". Users have the ability to report the incident directly from the email digest back to Proofpoint Anti-SPAM Support Team by clicking on "Not Spam". Once Proofpoint support team receives the information, they will adjust anti-spam rules to prevent the same problem from recurring.

Viewing a message

After clicking on the "View" option, a browser login window will pop up. Make sure the Username: is "[userid@ias.edu](mailto:user@ias.edu)" (not [userid@smtp.ias.edu](mailto:user@smtp.ias.edu) or any other format). Enter your LDAP password to login.



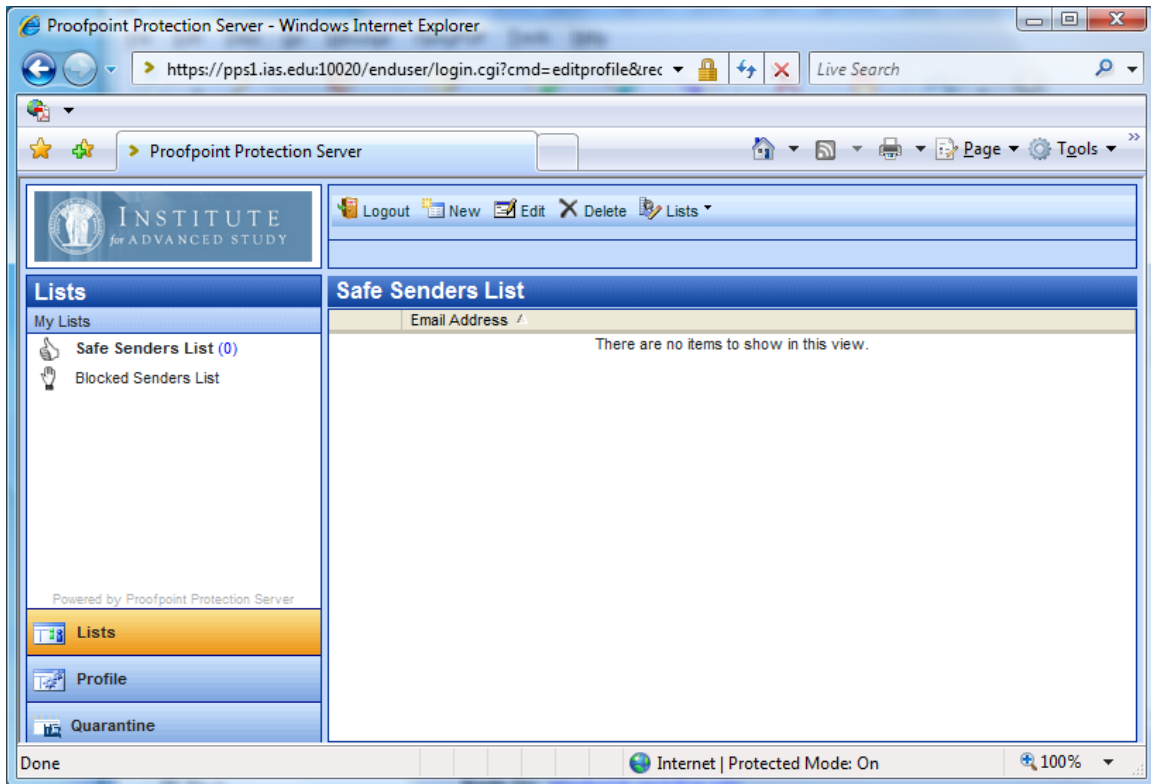
Request New End User Digest

Click on the link “Request New End User Digest” to generate a new email digest for this email account.

Request Safe/Blocked Senders List

Click on the link “Request Safe/Blocked Senders List” to receive an email report listing all Safe/Blocked senders for this email account.

Manage My Account



A user can manage the following features for the email account:

- Lists – this is where we can view Safe/Blocked senders list.
- Profile – to opt in/out End User Digest, select preferred language and spam detection policy.
- Quarantine – to view all your messages in the quarantine folder.