



Teladoc[™]
HEALTH

made available through
♥ aetna[™]

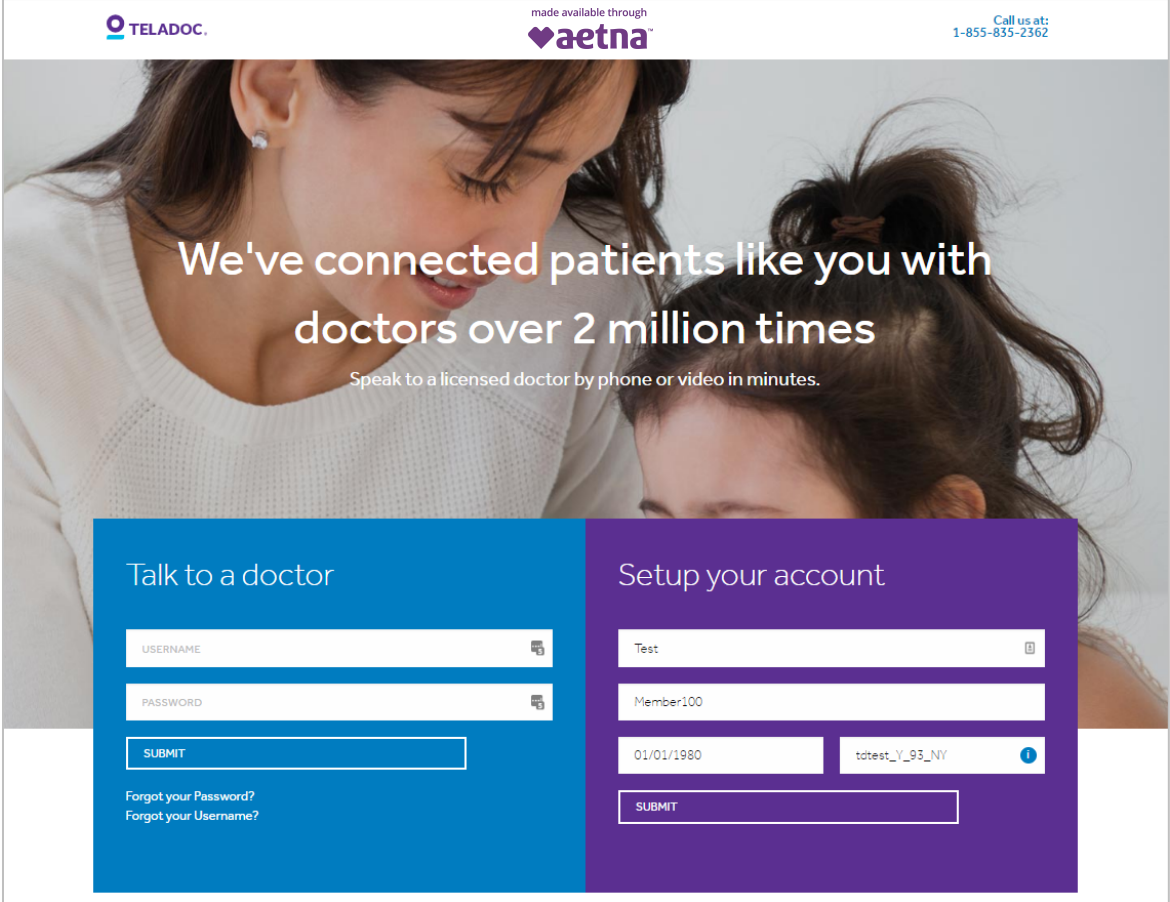


Teladoc Member Registration

Teladoc.com/Aetna

Setup your account

Under 'Setup your account', enter your first and last names, date of birth and Aetna Member ID, then click 'Submit'



The screenshot displays the Teladoc Health website interface. At the top, the Teladoc logo is on the left, and 'made available through aetna' is in the center, with the Aetna logo. On the right, it says 'Call us at: 1-855-835-2362'. The main content area features a background image of a woman and a child. Overlaid on this is a white text box that reads: 'We've connected patients like you with doctors over 2 million times' and 'Speak to a licensed doctor by phone or video in minutes.' Below this, there are two side-by-side panels. The left panel, titled 'Talk to a doctor', has a blue background and contains input fields for 'USERNAME' and 'PASSWORD', a 'SUBMIT' button, and links for 'Forgot your Password?' and 'Forgot your Username?'. The right panel, titled 'Setup your account', has a purple background and contains input fields for 'First Name' (with 'Test' entered), 'Last Name' (with 'Member100' entered), 'Date of Birth' (with '01/01/1980' entered), and 'Aetna Member ID' (with 'tatest_Y_93_NY' entered). It also has a 'SUBMIT' button.

Create your username

Your account information is automatically pulled into the application based on Aetna eligibility

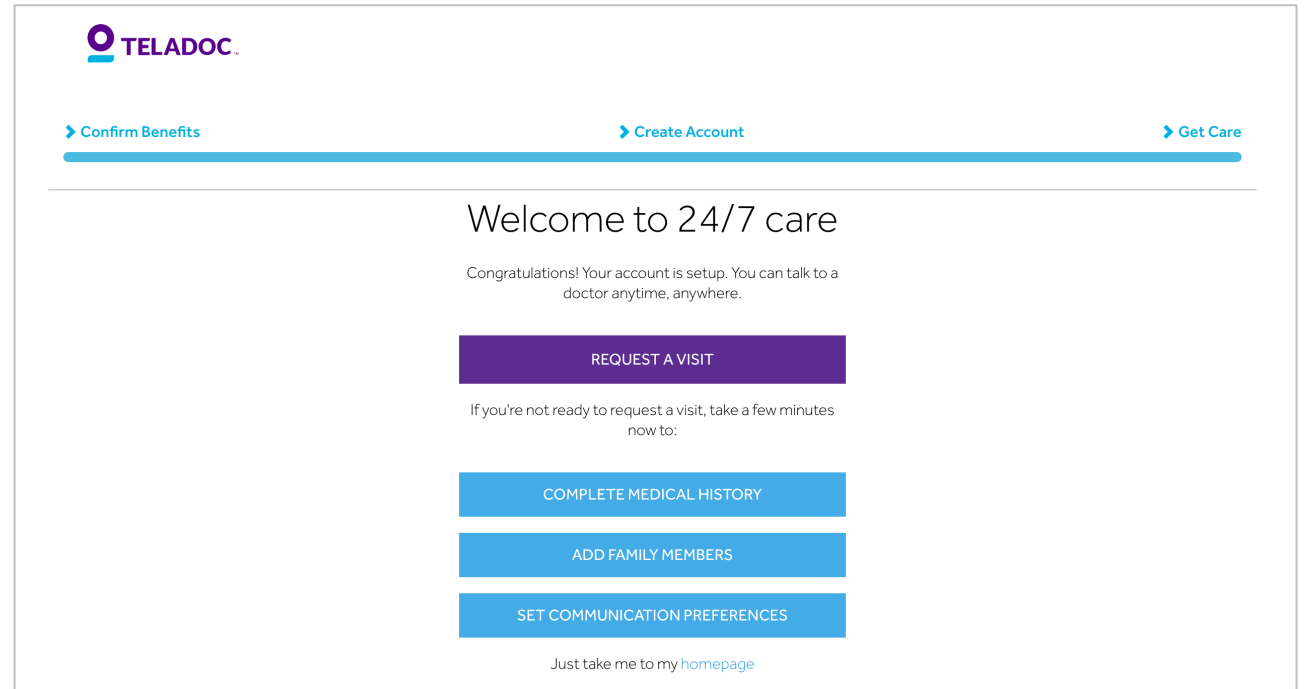
Complete the remaining fields, and click 'Complete Registration' to create your Teladoc member account

The screenshot shows the Teladoc registration interface. At the top left is the Teladoc logo. At the top right is a 'CANCEL REGISTRATION X' button. Below the logo is a progress bar with three steps: '1. Check Eligibility', '2. Enter Account Information' (which is highlighted), and '3. Next Steps'. The main heading is 'Finish creating your account' with a sub-message: 'Your benefits are confirmed - we just need a little more information to create your account.' The form is divided into two main sections: 'Enter Your Home Address' and 'Create Your Username & Password'. The 'Enter Your Home Address' section includes fields for 'STREET ADDRESS' (123 Fake Street), 'STREET ADDRESS 2' (Apt 301), 'CITY' (Faketown), 'STATE' (New York), 'ZIP CODE' (54321), 'PREFERRED PHONE NUMBER', 'EMAIL ADDRESS', 'GENDER' (Male), and 'PREFERRED LANGUAGE'. There is also a checkbox for 'Hearing Impaired (Relay Required)'. The 'Create Your Username & Password' section includes fields for 'USERNAME', 'PASSWORD', and 'CONFIRM PASSWORD', followed by three 'SECURITY QUESTION' dropdowns and their corresponding 'SECURITY ANSWER' text boxes. At the bottom of the form is a blue 'COMPLETE REGISTRATION' button. A small disclaimer at the bottom of the form states: 'By clicking "Complete Registration" below, I certify that I have read and understand the [Web and Mobile Privacy Policy](#) and agree to be legally bound by the [Web and Mobile Terms and Conditions](#)'.

Login and add family members

Your account has been successfully created!

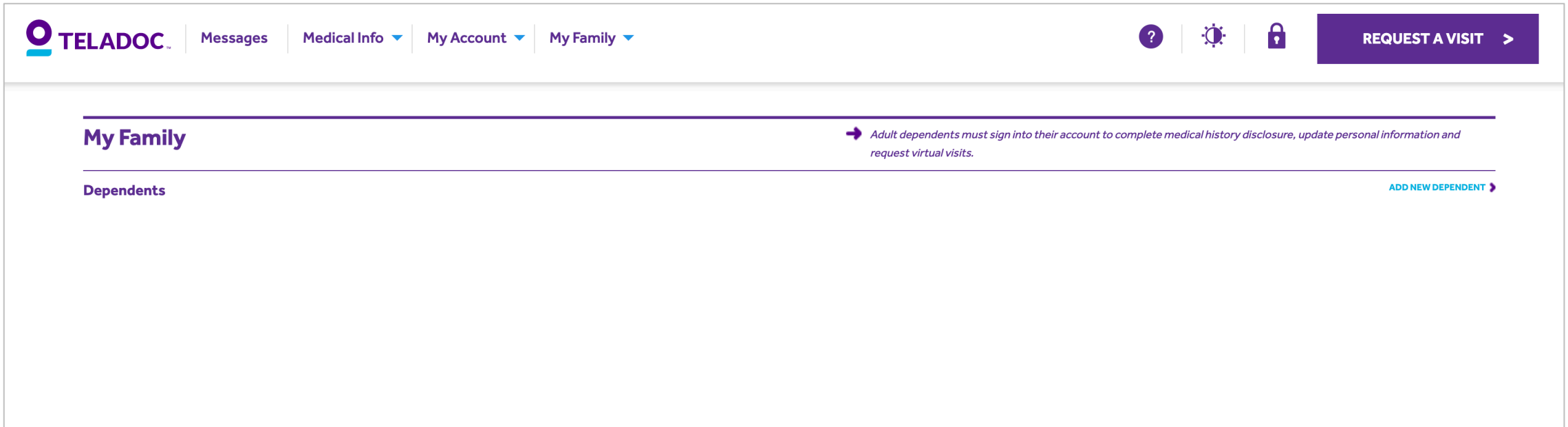
To add a dependent, click 'Add Family Members'



The screenshot displays the Teladoc Health user interface. At the top left is the Teladoc logo. A navigation bar contains three links: 'Confirm Benefits', 'Create Account', and 'Get Care'. The main content area features a 'Welcome to 24/7 care' message, followed by a congratulatory note: 'Congratulations! Your account is setup. You can talk to a doctor anytime, anywhere.' Below this are three primary action buttons: 'REQUEST A VISIT' (purple), 'COMPLETE MEDICAL HISTORY' (blue), and 'ADD FAMILY MEMBERS' (blue). A secondary button, 'SET COMMUNICATION PREFERENCES' (blue), is positioned below the others. At the bottom, a link reads 'Just take me to my homepage'.

Add a new dependent

Select 'Add New Dependent' on the right-hand side of the screen.



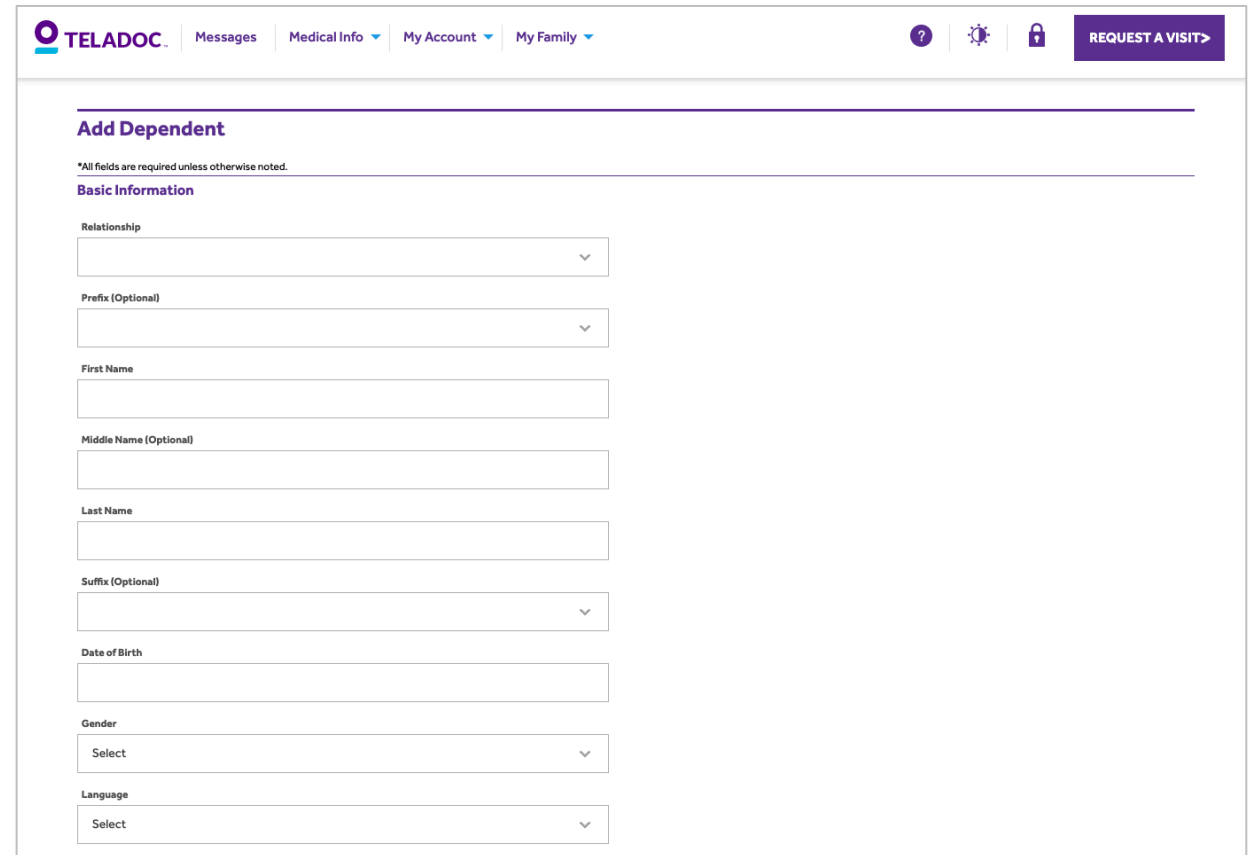
Save your dependent's information

Enter your dependent's information (name, date of birth, contact details, etc.)

Click "Add New Dependent" to save

Repeat this quick process for all your dependents; please note: any dependent age of 18 or over will need to set up their own Teladoc account and create a unique username and password)

Your Teladoc account is now ready to use when you need care!



The screenshot shows the 'Add Dependent' form in the Teladoc user interface. At the top, there is a navigation bar with the Teladoc logo, links for 'Messages', 'Medical Info', 'My Account', and 'My Family', and a 'REQUEST A VISIT' button. Below the navigation bar, the form title 'Add Dependent' is displayed. A note states: '*All fields are required unless otherwise noted.' The form is organized into a 'Basic Information' section with the following fields: 'Relationship' (dropdown), 'Prefix (Optional)' (dropdown), 'First Name' (text input), 'Middle Name (Optional)' (text input), 'Last Name' (text input), 'Suffix (Optional)' (dropdown), 'Date of Birth' (text input), 'Gender' (dropdown with 'Select' as the current value), and 'Language' (dropdown with 'Select' as the current value).