Teladoc Member Registration

Teladoc.com/Aetna
Setup your account

Under ‘Setup your account’, enter your first and last names, date of birth and Aetna Member ID, then click ‘Submit’
Create your username

Your account information is automatically pulled into the application based on Aetna eligibility.

Complete the remaining fields, and click ‘Complete Registration’ to create your Teladoc member account.
Login and add family members

Your account has been successfully created!

To add a dependent, click ‘Add Family Members’
Add a new dependent

Select ‘Add New Dependent’ on the right-hand side of the screen.
Save your dependent’s information

Enter your dependent's information (name, date of birth, contact details, etc.)

Click “Add New Dependent” to save
Repeat this quick process for all your dependents; please note: any dependent age of 18 or over will need to set up their own Teladoc account and create a unique username and password)

Your Teladoc account is now ready to use when you need care!