

# Return-to-Campus Guide



IAS Computing

# About IAS Computing

- The Institute's IT department
  - <https://www.ias.edu/computing>
- Dedicated technicians for each school
- Take advantage of all application and service offerings (including Zoom, Dropbox, Overleaf, and many more)
- Information security and awareness
  - <https://security.ias.edu>
- Be sure to see our full service catalog:
  - <https://www.ias.edu/computing/services>

# We look forward to supporting you this year!

Foremost, if you have *any* IT questions, needs or concerns, please contact your Computing Helpdesk:

<p>School of Historical Studies Jonathan Peele, IT Manager</p> <p>askitg@ias.edu (609) 734-8044</p>	<p>School of Mathematics Kevin Kelly, IT Manager</p> <p>help@math.ias.edu (609) 734-8012</p>
<p>School of Natural Sciences James Stephens, IT Manager</p> <p>helpdesk@sns.ias.edu (609) 734-8030</p>	<p>School of Social Science Jonathan Peele, IT Manager</p> <p>askitg@ias.edu (609) 734-8044</p>

Please **do not visit** the Helpdesk in person without a scheduled appointment

# What Computing is doing in response to COVID-19

- Campus-wide
  - Providing access to additional software and services to support your research and collaboration online
  - Providing Audio/Visual equipment to enable hybrid in-person/online seminars and lectures
  - Providing remote, contact-less support for your IT needs, wherever possible
- In your offices or when working with your devices
  - Disinfecting all equipment after installation
  - Utilizing protective gear including masks, gloves and keyboard covers when working on your systems directly

## What you can do...

- Report all IT questions or concerns to your helpdesk
- Please **do not visit** the Helpdesk in person without a scheduled appointment
- If/when a technician visits your office, consistent with campus policy, face covering and appropriate distancing must be enforced. You can also exit the space temporarily if preferred.
- Be aware of online and email-based scams. Visit the IAS Information Security website for more information