About IAS Computing

• The Institute’s IT department
  • https://www.ias.edu/computing

• Dedicated technicians for each school

• Take advantage of all application and service offerings (including Zoom, Dropbox, Overleaf, and many more)

• Information security and awareness
  • https://security.ias.edu

• Be sure to see our full service catalog:
  • https://www.ias.edu/computing/services
We look forward to supporting you this year!

Foremost, if you have *any* IT questions, needs or concerns, please contact your Computing Helpdesk:

<table>
<thead>
<tr>
<th>School of Historical Studies</th>
<th>School of Mathematics</th>
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<tbody>
<tr>
<td>Jonathan Peele, IT Manager</td>
<td>Kevin Kelly, IT Manager</td>
</tr>
<tr>
<td><a href="mailto:askitg@ias.edu">askitg@ias.edu</a></td>
<td><a href="mailto:help@math.ias.edu">help@math.ias.edu</a></td>
</tr>
<tr>
<td>(609) 734-8044</td>
<td>(609) 734-8012</td>
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<tr>
<th>School of Natural Sciences</th>
<th>School of Social Science</th>
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<tr>
<td>James Stephens, IT Manager</td>
<td>Jonathan Peele, IT Manager</td>
</tr>
<tr>
<td><a href="mailto:helpdesk@sns.ias.edu">helpdesk@sns.ias.edu</a></td>
<td><a href="mailto:askitg@ias.edu">askitg@ias.edu</a></td>
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<tr>
<td>(609) 734-8030</td>
<td>(609) 734-8044</td>
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Please *do not visit* the Helpdesk in person without a scheduled appointment.
What Computing is doing in response to COVID-19

• Campus-wide
  • Providing access to additional software and services to support your research and collaboration online
  • Providing Audio/Visual equipment to enable hybrid in-person/online seminars and lectures
  • Providing remote, contact-less support for your IT needs, wherever possible

• In your offices or when working with your devices
  • Disinfecting all equipment after installation
  • Utilizing protective gear including masks, gloves and keyboard covers when working on your systems directly
What you can do...

- Report all IT questions or concerns to your helpdesk
- Please **do not visit** the Helpdesk in person without a scheduled appointment
- If/when a technician visits your office, consistent with campus policy, face covering and appropriate distancing must be enforced. You can also exit the space temporarily if preferred.
- Be aware of online and email-based scams. Visit the IAS Information Security website for more information