

INFORMATION TECHNOLOGY GROUP

Getting Started | BYOD

Contact Information

Email: askitg@ias.edu

Phone: Ext. 8044

Hours: M-F 8am to 5pm

ITG Website

Please visit our website at <https://ias.edu/itg> for more information, tips, and FAQs.

Email Access

Unless you have set up email forwarding to another address, ITG recommends using Webmail to access your IAS email. You can access it anytime, from any location, by visiting: <https://mail.ias.edu>.

Multi-Factor Authentication (MFA)

MFA combines your passphrase with a secondary authentication method to grant you access to many IAS-provided services. If you are not enrolled, visit <https://updateme.ias.edu>

Welcome

The Information Technology Group (ITG) would like to welcome you to the Institute for Advanced Study. We look forward to making your interaction with our computer technology a rewarding experience.

We are happy to assist members of the Institute community in finding solutions.



Working From Your Personal Devices

IAS offers comprehensive resources to set up your personal devices at <https://ias.edu/itg/mobile>.

Whether you're using a smartphone, tablet, or laptop, our site will walk you through the process of connecting to Wi-Fi, resetting your passphrase, accessing your email, and more.

Changing Your Network Passphrase Online

<https://www.ias.edu/computing/passwordreset>

IAS requires a minimum passphrase length of 15 characters. You can use any combination of words, letters, numbers, or symbols, but your username or display name cannot be included. A passphrase can only be changed once within a 24-hour period. If you need to change it again within this time, please contact the HelpDesk.

Some examples of a secure passphrase would be:

TheDogJumpedOverTheLazyRiver
SantaClausIsComingtoTown

Welcome2TheJungle
OppenheimerTheMovie