# Shadi Abu-Ayyash

## Ramallah, Palestine

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Researcher, media education specialist, journalist and communications expert, with more than 20 years of experiences in academia, media industry, non-governmental organizations and consultancy in Palestine and abroad.

#### Research Interests

Communication theory, new media, public relations theory, mediatization, mediation, intercultural communication, social movements, transnational social movements, and collective action on the web.

## Work Experience

## **Education Management:**

Dean of the Faculty of Media /Al-Quds Open University, Palestine. 2017 -Currently

- Lead the college administrative and academic affairs.
- Lead the strategic development of the media faculty.
- Developed study plans of BA programs: New Media and PR& Advertisement, and MA program in Media Management.
- Lead curriculum development, including reviewing and assessment of educational resources.
- Designed specialized media training programs.

Head of the Master Program in Media Management/Al-Quds Open University. 2020- Currently

Founder and Manager of the Communication Research Center/ Al-Quds Open University

Co-founder and Member of the Palestinian Media Academics Forum. 2020- Currently

## **Project Management:**

- Wrote research funding proposals 2018- Currently
- Coordinated ISESCO and UNESCO-funded project of "Development of media research in the Palestinian Universities" / Al-Quds Open University. 2020
- Coordinated a UESCO –funded project for training Palestinian journalists on tackling fake news and disinformation. / Al-Quds Open University. 2021

### Teaching:

Assistant Professor, Faculty of Media / Al-Quds Open University 2017 - Currently

- Taught and coordinated modules of:
- 1. Introduction to communication science.
- 2. E-publishing.
- 3. Principles of news writing.
- 4. Writing for new media.
- 5. English for journalists.
- 6. Introduction to Public Relations.
- Supervised undergraduate research projects.
- Supervised undergraduate students training program in media sector.

#### Lecturer-Part-Time/Arab American University, Palestine. 2018- 2020

- Supervised MA students of Contemporary Public Relations program.
- Taught modules of MA Program of Contemporary Public Relations:
  - 1. Public Relations: Theories and Modules.
  - 2. Writing for Public Relations.
  - 3. Social Media and Public Relations.

**Doctoral Researcher**/ Huston School of Film & Digital Media, The National University of Ireland Galway, Republic of Ireland. 2011-2016

- 1. Completed a doctoral research on contemporary mediatization and online mediation of activism of a transnational social movement: Palestine solidarity movement in Ireland and Britain.
- 2. Coordinated and assisted in organizing conferences, symposia, and workshops at the Huston School of Film and Digital Media, NUI Galway.

# Media Consultancy:

#### Communication and Media Education Consultant 2011- Currently

- Authored practicum manuals for media studies programs in localuniversities, Palestine. 2019
- Conducted needs assessment tasks for media studies programs in local universities, Palestine. 2018
- Evaluated media studies programs for the Ministry of Higher Education and local universities, Palestine. 2018 & 2020
- Created manuals and training materials for communication training workshops; implemented communication strategies, and supervised implementation of media based campaigns. Clients include UNDP-Tunisia, and Transtec. 2016- Currently.

# Journalism, PR and Strategic Communications:

### Freelance Translator, Global, 2010 – 2016

- Worked as a freelance writer and translator for Irish, British and American translation companies. Tasks included translation, writing, editing, proofreading, websites localizing, and audio/video transcribing. Domains of translating and writing varies from media, PR, legal, businessto education.

## Communications Officer. AMIDEAST, Palestine. 2009 -2010

- Designed a long-term communication and public relations' strategies forthe organization program, Model Schools Network (MSN).
- Raised the profile of the organization in the community through a continuous campaign that used marketing, branding and press tools; andwrote, edited and designed online and press content, including news and reports.
- Managed all tasks related to communication, including website contentmanagement, issuing newsletter, news supplement, yearbook, radioand TV programs.

#### Media Coordinator. MIFTAH NGO, Palestine. 2008 –2009

- Wrote online content, including daily news and reports, for MIFTAH'swebsite; in addition to composing its news, opinion articles and press releases; and analyzed local, regional and national print and online media coverage for trends.
- Developed and fostered positive relations with local and regional media; and reported activities of the institution and represented it in conferences and at official meetings.

## News Editing Manager. Palestine News and Information Agency-Wafa. 2001–2008

- Authorized news stories, in Arabic and English.
- Composed and created daily news; proofread and edited news stories and media reports of a social, political and economic nature.
- Managed and oversaw posting tasks of the daily news, including publishing news contents online; and monitored performance of reportersand editors.

## **Academic Qualifications**

## PhD in Digital Arts and Humanities. 2011-2016

Huston School of Film & Digital Media, the National University of Ireland Galway. Republic of Ireland. Thesis: 'The Palestine Solidarity Movement in Ireland and the UK: Mediating and Framing Palestine online'.

#### MSc in Media and Communication Research. 2010-2011

University of Strathclyde, Scotland, UK

#### BA in Journalism and Political Science. 1997-2001

Birzeit University, Palestine.

#### Scholarships and Awards

- The Palestinian Student Scholarship Scheme, funded by The University of Strathclyde, UK.
- The Digital Arts and Humanities PhD Program Scholarship, NUI Galway, funded by the Ireland Higher Education Authority.

#### **Publications**

- 1- Book Section
- Abu-Ayyash, S. (2020). Module Book Section: Introduction to PR, Advertising and Propaganda. "Economic News Writing". Birzeit University. (Arabic) <a href="http://mdc.birzeit.edu/page-1076-ar.html">http://mdc.birzeit.edu/page-1076-ar.html</a>
- 2- Peer-reviewed Articles
- Abu-Ayyash, S. 2018. The Solidarity Movement: Mediation and Collaboration for Palestine Online in the UK and Ireland. Observatoire de la société britannique, 23, 59-81. http://journals.openedition.org/osb/2979
- Abu-Ayyash, S. 2016. Book Review: Joyce Dalsheim, Producing Spoilers: Peacemaking and the Production of Enmity in a Secular Age. International Sociology, 31, 224-226.
- Abu-Ayyash, S. 2015. The Palestine Solidarity Movement, Human Rights and Twitter. Networking Knowledge, 8. http://www.ojs.meccsa.org.uk/index.php/netknow/article/view/370

#### **Conference Presentations**

- Abu-Ayyash, S. 2014, 'The Use of Social Media in the Palestinian Solidarity Movement'. Paper presented at the Karama Human Rights Film Festival, Amman, Jordan. 6–10 December.
- Abu-Ayyash, S. 2014, 'Palestine Solidarity Movement and Political Advocacy Online'. Paperpresented at Trinity College Dublin, Sociology Department Research Seminar. Dublin, Ireland. 26 March.
- Abu-Ayyash, S. 2013, 'Political Advocacy on Social Media Sites: Palestine Solidarity Campaigns'. Paper presented at the Social Media Fourth Annual Transforming Audiences Conference, University of Westminster, London, UK. 2–3 September.
- Abu-Ayyash, S. 2013, 'Social Media Sites: Another Platform for Transmitting the Solidarity Message'. Paper presented at the Arab Social Media Forum, Ramallah, Palestine. 8 July.
- Abu-Ayyash, S. 2013, 'Online Activism: Palestine Solidarity Movement'. Paper presented at the Media, Communication and Cultural Studies Association 'MeCCSA' conference, Derry, Northern Ireland. 9–11 January.

## Professional Trainings

- Social Network Analysis- University Higher School of Economics, St. Petersburg, Russia (2013).
- Fellowship at the Associated Press News Agency, New York, USA (2007).
- Media Managers Executive Course, Northwestern University, Illinois, USA (2007).
- Media Training Program, United Nations HQ, New York, USA (2006).
- Media Training Seminar, University of Columbia, New York, USA (2006).
- Practical Journalism Course, CFPJ institute, Paris, France (2006).
- Diploma in Advanced Journalism, University of Colorado, USA (2005)

#### Skills

- Research and Technical skills:

Rigorous communication research skills. Expert user of content management and analysis software including Nvivo, backend, WordPress, blog management, and Microsoft Office; working knowledge of Photoshop; basic knowledge of python, html language.

- Communications and Writing:

Strong verbal and written skills in both academic and business domains.

- Organization, Multitasking and Prioritizing:

Proven ability of multitasking simultaneously, including administrative tasks, supervising team members, organizing priorities, implementing tasks, and monitoring progress of strategy.

- Initiative, Teamwork and Networking:

I enjoy strategic thinking abilities that focus on the end-goal of the strategy, in which team members are encouraged to contribute in all phases. Networking internally with all departments, and externally with media, public, and stakeholders.

- Languages:

Arabic (mother tongue), English and basic knowledge of French.

### Memberships and Societies

- Editorial board member- Journal of Al-Quds Open University for Humanities and Social Research. 2020- Currently
- Board Member: Al-Kasaba Theatre and Cinematheque, Palestine. 2018- Currently
- Internship: The Palestinian American Research Centre (PARC) 2014
- Bridges of Democracy- Palestine- Co-founder.
- Palestinian Animal League (PAL) Co-founder.