How to Register for the Aetna Member Website and Print a Temporary ID Card

Step 1: Go to: https://www.aetna.com/about-us/login.html;

Step 2: On the right side of the screen under "DON'T HAVE AN ACCOUNT", click on **Register** ;

Step 3: Enter your Member ID Number. The ID number is on the Primary Member's ID card e.g., W123456789. If you do not have your ID Number, you may click

◯ Social Security number and enter your Social Security number.

Step 4: Enter your Full First Name as it appears on the Primary Member's ID card, not a nickname, e.g., Robert, not Bob.

Step 5: Enter your Last Name as it appears on the Primary Member's ID card, including Jr., III, etc.

Step 6: Enter your Date of Birth;

Step 7: Enter your home zip code and click **Continue** ;

Step 8: Create a User Name, Password and Security Question. Then Click **Continue** ;

Step 9: Now that you are registered for Aetna Member Website, Log In using your new User Name and Password.

Step 10: Once logged in, click on **ID Cards** on the left-hand side of the page under Plan Overview or you can use the drop down arrow under your name on the right-hand top of the home page and click on ID CARDS.

Step 11: On the left side of the screen select card type if more than one type of card is available;

Step 12: Card images will appear below the selection. Above the images, on the right upper hand side of the screen select 🖨 to print a temporary ID card.